

Acceptable Use Policy

Effective date: September 23, 2026

Business name: RL Matchmaking LLC

Website: www.rlmatchmaking.com

This Acceptable Use Policy (“AUP”) establishes the rules for using RL Matchmaking’s matchmaking services, website, application, events, and related communications (collectively, the “Services”). It is intended to help maintain a respectful, authentic, and safer community for lesbian women and other eligible users served by our business. By accessing or using the Services, you agree to comply with this AUP, our Terms of Service, Privacy Policy, and any event-specific rules. If you do not agree, you may not use the Services.

1. Eligibility and age restrictions

You may use the Services only if you:

- Are at least **18 years old**, or the minimum legal age required in your location, whichever is higher;
- Have the legal capacity to enter into an agreement with RL Matchmaking;
- Provide truthful, current, and complete information;
- Use the Services only for yourself and not on behalf of another person;
- Have not been previously removed or banned for violating our policies, unless we have expressly authorized your return.

We do not knowingly permit minors to create accounts or use the Services. Do not contact, solicit, groom, sexualize, exploit, or attempt to arrange an in-person meeting with a minor through the Services.

We may request reasonable age or identity verification and may suspend or restrict an account while verification is pending. Do not evade age, identity, safety, or account-integrity measures.

2. Authenticity and truthful representation

You may not:

- Impersonate another person, organization, or business;
- Use another person’s photographs, identity, personal information, or account without authorization;
- Create multiple accounts to evade restrictions, mislead users, or manipulate matchmaking outcomes;

- Misrepresent your age, relationship status, location, occupation, intentions, or identity in a materially deceptive way;
- Use artificial intelligence, altered images, or edited media to create a materially misleading representation of yourself;
- Attempt to conceal a prior removal, ban, or safety-related restriction.

We may require additional information to investigate suspected impersonation, fraud, or safety concerns.

3. Illegal activities

You may not use the Services to engage in, promote, facilitate, conceal, or profit from unlawful conduct, including:

- Fraud, theft, extortion, blackmail, money laundering, or financial crimes;
- Identity theft, payment-card abuse, phishing, or account takeover;
- Distribution of illegal drugs, controlled substances, weapons, or other unlawful goods;
- Organized criminal activity;
- Threats, coercion, stalking, or unlawful surveillance;
- Human trafficking, sex trafficking, forced labor, or exploitation;
- Sexual exploitation or abuse of any person;
- Evading law-enforcement investigations or court orders;
- Any other activity prohibited by applicable law.

We may preserve relevant information and cooperate with law enforcement or child-protection authorities where legally required or where necessary to address an imminent and serious safety threat.

4. Prohibited content

You may not upload, send, display, publish, or otherwise share content that:

A. Involves child sexual exploitation or abuse

Any content involving the sexual exploitation or abuse of a minor is strictly prohibited, including:

- Child sexual abuse material (“CSAM”);
- Sexualized images, videos, messages, fantasies, or requests involving minors;
- Attempts to obtain, produce, distribute, trade, or solicit such material;
- Grooming, sexual solicitation, or sexualized communication with a minor;
- Content that facilitates the sexual exploitation, trafficking, or abuse of a minor.

We may remove such content without notice, immediately restrict or terminate accounts, preserve evidence, and report it to appropriate authorities or designated reporting organizations as required by law.

B. Is sexually explicit or exploitative

Unless RL Matchmaking has expressly approved a narrowly defined feature for such content, you may not post or transmit:

- Pornographic or sexually explicit images, videos, audio, or text;
- Nudity or sexualized imagery intended primarily for sexual gratification;
- Graphic descriptions or solicitations of sexual acts;
- Sexual services, escorting, prostitution, or arrangements involving payment or compensation for sex;
- Sexual content involving intoxication, incapacity, coercion, force, or inability to consent;
- Sexualized content involving real or apparent minors, regardless of whether the person is described as an adult.

Non-explicit, respectful references to identity, orientation, relationship preferences, or intimacy may be permitted, provided they comply with this AUP and do not target, pressure, or harass another person.

C. Depicts or promotes sexual violence or non-consensual conduct

You may not share, request, threaten, encourage, glorify, or facilitate:

- Sexual assault, rape, sexual violence, or forced sexual activity;
- Non-consensual sexual images, videos, recordings, or intimate information;
- “Revenge porn” or intimate content shared without the subject’s permission;
- Sexual deepfakes or manipulated intimate images depicting a real person without consent;
- Sexual blackmail, sextortion, coercion, or threats to expose private content;
- Voyeurism, hidden-camera recordings, or recording intimate activity without consent;
- Sexual activity involving a person who is unconscious, incapacitated, or unable to provide meaningful consent.

Consent must be informed, voluntary, specific, and ongoing. Consent to one activity, conversation, photograph, or meeting does not imply consent to another.

D. Promotes violence, abuse, or hateful conduct

You may not post or transmit:

- Credible threats of violence or physical harm;
- Content that encourages self-harm, suicide, abuse, or targeted violence;
- Harassment, bullying, stalking, intimidation, or coercive control;

- Hateful or dehumanizing attacks based on protected characteristics, including sexual orientation, gender identity or expression, race, ethnicity, nationality, religion, disability, age, or other legally protected status;
- Content celebrating or encouraging abuse of LGBTQ+ people or other marginalized communities.

Respectful disagreement is permitted; targeted abuse is not.

5. Trafficking, prostitution, and exploitation

You may not use the Services to:

- Recruit, transport, harbor, advertise, or obtain a person for labor or sexual exploitation;
- Facilitate human trafficking, sex trafficking, forced labor, or domestic servitude;
- Offer or request sexual services in exchange for money, gifts, housing, employment, drugs, immigration assistance, or other benefits;
- Pressure or manipulate a person into sexual, commercial, or exploitative activity;
- Recruit people into exploitative relationships, arrangements, or organizations;
- Advertise exploitative “sponsorship,” “arrangement,” or escort schemes.

6. Scams, fraud, and financial solicitation

You may not use the Services to deceive, defraud, or financially exploit users, including by:

- Romance scams, investment scams, cryptocurrency scams, inheritance scams, employment scams, or emergency-payment schemes;
- Pretending to be in a romantic relationship to obtain money, gifts, loans, financial information, or other benefits;
- Requesting money, gift cards, cryptocurrency, wire transfers, account credentials, or access to financial accounts;
- Sending phishing links, malware, deceptive forms, or fraudulent payment requests;
- Promoting fake charities, businesses, jobs, investments, or fundraising campaigns;
- Recruiting users into pyramid schemes, Ponzi schemes, or other deceptive financial programs;
- Using automated accounts, bots, or fabricated profiles to manipulate or defraud users.

Do not provide money or sensitive financial information to another user merely because you met through our Services.

7. Privacy and personal information

You may not:

- Publish or share another person's private information without permission;
- Dox, expose, track, or threaten to reveal someone's identity, location, workplace, contact details, or intimate information;
- Share screenshots, messages, photographs, or recordings outside the Services without appropriate authorization;
- Use the Services to collect personal information for marketing, surveillance, harassment, or unrelated commercial purposes;
- Attempt to identify an anonymous or pseudonymous user without a lawful and legitimate reason.

Users should avoid sharing sensitive information, including home addresses, financial details, government identification numbers, passwords, and precise real-time location.

8. Spam, commercial use, and manipulation

Unless expressly authorized by RL Matchmaking you may not:

- Send unsolicited bulk messages or promotional content;
- Advertise products, services, events, or external platforms;
- Recruit users for paid opportunities, agencies, organizations, or political campaigns;
- Manipulate matching, reviews, referrals, reports, or engagement metrics;
- Scrape, copy, harvest, or commercially exploit user profiles or data;
- Use bots, scripts, crawlers, or automated tools to access or interact with the Services.

9. Security and interference

You may not:

- Access another person's account or bypass authentication;
- Probe, scan, test, or exploit the Services or related systems;
- Introduce malware, viruses, ransomware, or harmful code;
- Interfere with the availability, performance, or security of the Services;
- Reverse engineer or attempt to extract source code except where permitted by applicable law;
- Circumvent account restrictions, content filters, reporting systems, or safety measures.

10. Reporting concerns

If you encounter content or behavior that may violate this AUP, report it promptly through:

- **Email:** rlmatchmaking1@gmail.com
- **Emergency concerns:** Contact local emergency services first.

When reporting, provide the relevant profile name, message, date, and any supporting information you can safely provide. Do not forward illegal sexual content involving minors or redistribute it. Preserve relevant evidence only as necessary and follow instructions from appropriate authorities.

We prohibit retaliation against a person who makes a good-faith report. However, knowingly submitting false reports to harass, silence, or harm another person is itself a violation.

11. Enforcement

Depending on the circumstances, we may:

- Remove or restrict content;
- Warn, suspend, or permanently terminate an account;
- Restrict messaging, matching, event participation, or other features;
- Require age, identity, or safety verification;
- Preserve information and cooperate with law enforcement or other authorities where legally appropriate;
- Take steps to protect users, staff, and the wider community.

We may take action based on conduct occurring on or off the Services when it materially affects user safety, trust, or the integrity of our community. We may act without prior notice where necessary to address urgent safety, legal, or security concerns.

We aim to apply this policy consistently and fairly. Where appropriate, we may provide an appeal process:

Appeals: rlmatchmaking1@gmail.com

Appeal deadline: 7 business days from the enforcement notice

12. No guarantee of user safety

RL Matchmaking facilitates introductions but cannot guarantee the identity, intentions, conduct, or safety of every user. We do not necessarily conduct criminal background checks on all users unless expressly stated.

Use good judgment when communicating or meeting someone:

- Keep early conversations within the Services;
- Meet in a public, populated location;
- Tell a trusted person where you are going;

- Arrange your own transportation;
- Do not send money or share sensitive personal information;
- End contact and report the user if you feel pressured, threatened, or unsafe.

13. Updates

We may revise this AUP from time to time. The updated version will be posted at www.rlmatchmaking.com with a revised effective date. Where required, we will provide additional notice. Continued use of the Services after the effective date of an update constitutes acceptance of the revised policy.

14. Contact

Questions about this AUP may be sent to:

RL Matchmaking

Safety and Trust Team: rlmatchmaking1@gmail.com

Mailing address: 100 Powell Place #1375 Nashville, TN 37204